

## Safety Notice for Epson projectors with suspended ceiling mount

Thank you very much for your continuous support towards Epson.

We would like to highlight that Epson projectors are not suited to be installed in environments where they can be exposed to smoke, steam or vapours containing oil or solvents which may cause degradation of the plastic casing.

For those who have installed ceiling and wall-mounted Epson projectors in such an environment, the plastic casing of the projectors can be weakened near where the projector is attached to the ceiling mount, and the plastic may crack.

If this occurs, the projector may fall from its mounting. Locations where these exposures are most likely to occur include near kitchens or near exhaust extraction fans.

Please refer to the below list of locations which may pose potential risks:

| Installation method                                  | Environment / Place   | Example                                    |
|--|---|--|
| Ceiling suspended<br>Wall-mounted<br>Projector stand | Places with heavy oil and smoke   | Factory, cooking place, home kitchen etc.  |
|  | Place which chemicals and solvent are volatilized   | Factory, laboratory etc                    |
|  | Place where oil, detergent, chemical etc. adhere  | Factory, cooking place, home kitchen etc   |
|  | Place where aroma oil is burned frequently  | Relaxation room etc                        |
|  | Place with a lot of smoke and bubbles to be used for event staging (other than oil component) | Around the event staging effect device etc |

Environment example:

|   |  |   |
|---|--|---|
|  |  |  |
| Cooking place with heavy oil smoke  | Around home kitchen  | Factory with a lot of oil   |

| Location  | Hotline/Email | Operating Hours                                   |
|-----------|---------------|---|
| Singapore | 800-1205564   | 9am to 6pm, Mon - Fri<br>(Except Public Holidays) |
| Malaysia  | 1800-8-17349  | 9am to 6pm, Mon - Fri<br>(Except Public Holidays) |

|             |                                     |   |
|-------------|-------------------------------------|---|
| Philippines | 1-800-1069-37766<br>1-800-3-0037766 | 9am to 6pm, Mon - Sat<br>(Except Public Holidays)       |
| Thailand    | (66) 2-685-9899                     | 8.30am to 5.30pm, Mon – Fri<br>(Except Public Holidays) |
| Indonesia   | 1-500-766                           | 8.30am to 5.30pm, Mon – Sat<br>(Except Public Holidays) |
| Vietnam     | 1900-5188/support@epson.com.vn      | 8:30am to 5:30pm, Mon - Fri<br>(Except Public Holidays) |