

# RAISING THE PERFORMANCE OF SELF-SERVICE KIOSKS.



## Engineered for Seamless Integration and Maximum Kiosk Uptime.

Designed specifically for embedded use, the sleek EU-m30 kiosk thermal receipt printer offers innovative kiosk friendly features for easy integration into various self-checkout and self-ordering kiosks. Discover how the EU-m30 raises the level of service, maximise uptime and improve self-service kiosk performance, accommodating the needs of businesses today.



High Speed  
Printing



Tamper  
Prevention



Compact Design



Multi Languages  
Support



Auto Cutter



Paper Savings



IDC Market Opportunity Assessment for Point of Sales Printers in ASEAN, a custom research commissioned by Epson.

ENGINEERED FOR good

### Reliable Performance

This compact printer features a print speed of up to 250mm/s, with auto-cutter life of 1.5 million cuts for greater efficiency and reliability.

### Optimised for Self-Service

Enjoy seamless switch to multiple languages with added Unicode support. Being UL and TÜV certified makes it easier for import and export worldwide.

### Maximise System Uptime

The EU-m30 comes equipped with a mounting kit for easy kiosk integration and serviceability. Illuminated LED indicators help with speedy error resolutions in the field.

# Optimised For The Self-Service Environment

## Ease of Importation/Exportation

With the universally recognised UL and TÜV certification, kiosk vendors can be rest assured that the printer is guaranteed to be a reliable, quality product. There is no further need to spend additional time and money to apply for these certifications.



## Multiple Language Support

Print multiple languages in a single receipt without the need to change printer settings with EU-m30's added Unicode support. Kiosk vendors can enjoy greater inventory cost savings, as they are not required to purchase additional printers to support the printing of multiple languages.



## Flexible Performance

Business owners can take advantage of the flexible performance of the EU-m30. With its USB and serial interface for seamless integration, this innovative kiosk printer can easily be applied to a kiosk with touchscreen monitor setup, or even a kiosk with tablet setup using a USB converter.



# Maximise System Uptime

## Detect Error Status Early

Illuminated LED indicators bring attention to error status for swift resolutions in the field, minimising terminal downtime.



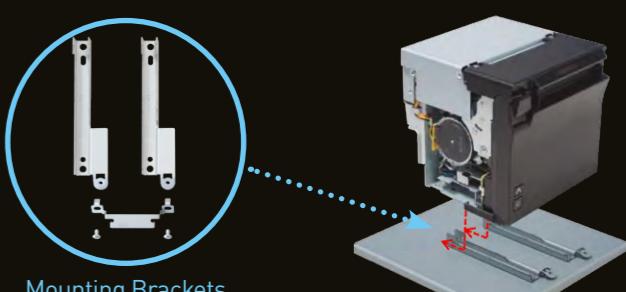
## Prevent Paper Jams

The bezel acts as a paper exit guide, improving paper path alignment, which helps prevent paper jams in a kiosk environment. In addition, the bezel accessory holds the paper in place, making it easier for receipt retrieval.



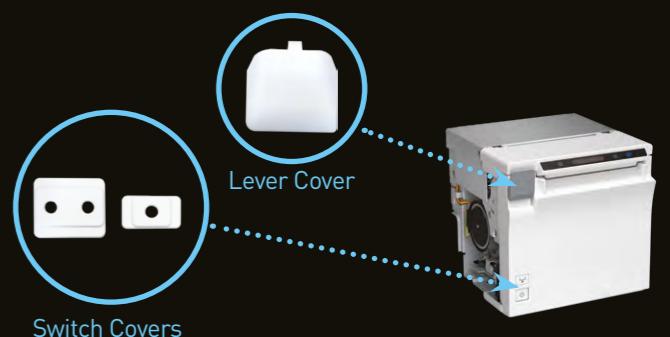
## Secured Installation

Compact and kiosk friendly, the EU-m30 comes with a mounting kit, providing effortless kiosk integration and serviceability. The mounting brackets ensure secure position of the printer upon installation, without worry of paper misalignment or paper jams.



## Mischief Prevention Feature

Bundled with an additional lever cover, paper feed and power switch covers to protect your equipment from the possibility of user tampering and accidental contact. Restricted front cover access and button covers further prevent unauthorised access to the printer.



## SPECIFICATIONS

<b>MODEL NUMBER</b>	EU-m30
<b>Printing Method</b>	Thermal Line Printing
<b>Print Font</b>	<p>Font</p> <p>ANK Font A: 12 x 24 (Default);            ANK Font B: 10 x 24;            ANK Font C: 9 x 17;            Kanji Font A: 24 x 2</p>
Character Set	95 Alphanumeric, 18 set International, 128 x 43 Graphic
Barcode	UPC-A, UPC-E, JAN8 / EAN8, JAN13 / EAN13, Code39, Code93, Code128, ITF, CODABAR (NW-7), GS1-128, GS1 DataBar
2D Symbol	PDF417, QR Code, Maxi Code, Data Matrix, Aztec, Two-dimensional GS1 DataBar, Composite Symbology
Supported Language	ANK + Thai/Viet + Simplified Chinese + Traditional Chinese + Korean + Japanese (Unicode support) <sup>1</sup>
<b>Interface</b>	USB + Serial
<b>Receive Data Buffer</b>	45 bytes or 4 KB
<b>Print Speed</b>	250 mm/s
<b>Dot / Line</b>	576 dots
<b>Resolution</b>	203 x 203 dpi
<b>Paper</b>	<p>Roll Paper</p> <p>Option 1: 79.5 ± 0.5 (Width) x 83 (Diameter)            Option 2: 57.5 ± 0.5 (Width) x 83 (Diameter)</p>
<b>Reliability</b>	<p>Printer Mechanism Life</p> <p>Auto Cutter Life</p> <p>MTBF</p> <p>MCFB</p>
<b>Operating Voltage</b>	17 million lines
<b>Power Consumption</b>	<p>1.5 million cuts</p> <p>360,000 hours</p> <p>65 million lines</p> <p>DC + 24 V ± 5 %</p>
<b>Operating Mode</b>	Approx. 24.2W
<b>Operating Temperature</b>	5 - 45° C (41 - 113° F)
<b>Humidity</b>	10 - 90% RH
<b>Power Supply</b>	External power supply PS-190
<b>General Information</b>	<p>LED Indicators</p> <p>Blue LED = On / Power            Orange LED = Error and/or Paper Out</p> <p>Sensor</p> <p>Built-in Features</p> <p>Printer Driver</p> <p>Windows Advanced Printer Driver,            OPOS, OPOS.NET,            JavaPOS,            SDK for Android</p> <p>Utility Tools</p> <p>TM Utility (Android),            EU-m30 Utility (Windows),            Epson Monitoring Tool,            Epson Deployment Tool</p>
<b>Colour</b>	Epson Black (EBCK), Epson Ultra White (ENB9)
<b>Overall Dimensions (W x D x H)</b>	<p>EU-m30</p> <p>127 x 131.2 x 127 mm</p> <p>EU-m30 with Bezel<sup>2</sup></p> <p>127 x 155.9 x 127 mm</p>
<b>Weight</b>	<p>EU-m30</p> <p>Approx. 1.3kg</p> <p>EU-m30 with Bezel<sup>2</sup></p> <p>Approx. 1.3kg</p>

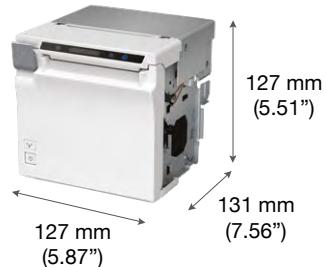
<sup>1</sup> Unicode Support applicable for languages listed above.

<sup>2</sup> Bezel sold separately.

### Dimensions & Weight

#### EU-m30

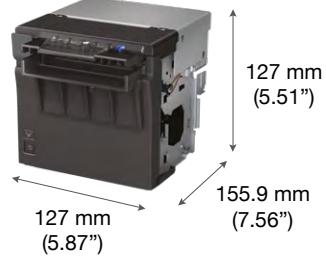
**Weight:** Approx. 1.3kg



#### EU-m30 with Bezel

**Weight:** Approx. 1.3kg

(Bezel option sold separately)



### What's in the box:

- Epson EU-m30 Printer
- Thermal Roll Paper (Starter Roll for Testing)
- Power Switch and Power/Feed Switch Covers
- Roll Paper Guides for 58mm Width Paper
- Small Cover Open Lever including 1 Spare Screw
- Equipment Mounting Brackets x 2
- Product Fixing Brackets including 2 Screws + 1 Spare
- External Power Supply PS-190
- Setup Guide

### Options & Consumables:

Paper Exit Bezel – OT-BU30

### Legend

dpi dots per 25.4 mm (dots per inch)

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Dealer's Stamp

Information correct at time of printing.  
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