

RAISING THE PERFORMANCE OF SELF-SERVICE KIOSKS.



Engineered for Seamless Integration and Maximum Kiosk Uptime.

Designed specifically for embedded use, the sleek EU-m30 kiosk thermal receipt printer offers innovative kiosk friendly features for easy integration into various self-checkout and self-ordering kiosks. Discover how the EU-m30 raises the level of service, maximise uptime and improve self-service kiosk performance, accommodating the needs of businesses today.



High Speed
Printing



Tamper
Prevention



Compact Design



Multi Languages
Support



Auto Cutter



Paper Savings

ENGINEERED FOR good



IDC Market Opportunity Assessment for Point of Sales Printers in ASEAN, a custom research commissioned by Epson.

Reliable Performance

This compact printer features a print speed of up to 250mm/s, with auto-cutter life of 1.5 million cuts for greater efficiency and reliability.

Optimised for Self-Service

Enjoy seamless switch to multiple languages with added Unicode support. Being UL and TÜV certified makes it easier for import and export worldwide.

Maximise System Uptime

The EU-m30 comes equipped with a mounting kit for easy kiosk integration and serviceability. Illuminated LED indicators help with speedy error resolutions in the field.

Optimised For The Self-Service Environment

Ease of Importation/Exportation

With the universally recognised UL and TÜV certification, kiosk vendors can be rest assured that the printer is guaranteed to be a reliable, quality product. There is no further need to spend additional time and money to apply for these certifications.



Multiple Language Support

Print multiple languages in a single receipt without the need to change printer settings with EU-m30's added Unicode support. Kiosk vendors can enjoy greater inventory cost savings, as they are not required to purchase additional printers to support the printing of multiple languages.



Flexible Performance

Business owners can take advantage of the flexible performance of the EU-m30. With its USB and serial interface for seamless integration, this innovative kiosk printer can easily be applied to a kiosk with touchscreen monitor setup, or even a kiosk with tablet setup using a USB converter.



Maximise System Uptime

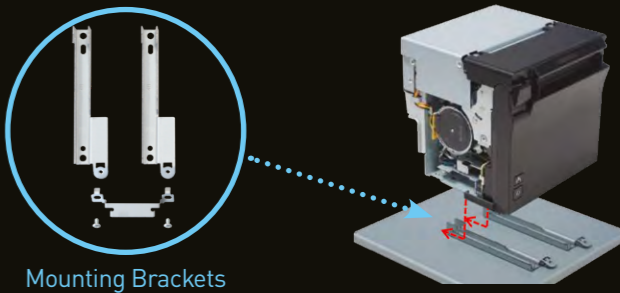
Detect Error Status Early

Illuminated LED indicators bring attention to error status for swift resolutions in the field, minimising terminal downtime.



Secured Installation

Compact and kiosk friendly, the EU-m30 comes with a mounting kit, providing effortless kiosk integration and serviceability. The mounting brackets ensure secure position of the printer upon installation, without worry of paper misalignment or paper jams.



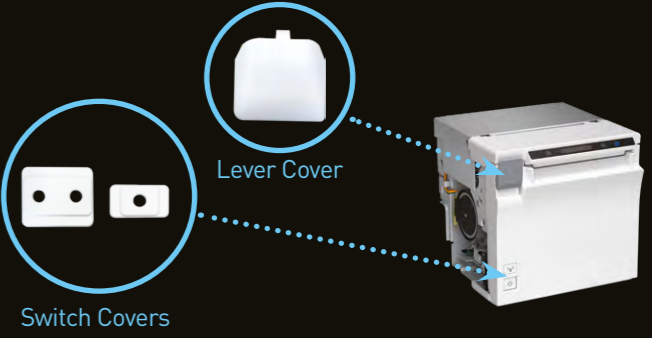
Prevent Paper Jams

The bezel acts as a paper exit guide, improving paper path alignment, which helps prevent paper jams in a kiosk environment. In addition, the bezel accessory holds the paper in place, making it easier for receipt retrieval.



Mischief Prevention Feature

Bundled with an additional lever cover, paper feed and power switch covers to protect your equipment from the possibility of user tampering and accidental contact. Restricted front cover access and button covers further prevent unauthorised access to the printer.



SPECIFICATIONS

MODEL NUMBER	EU-m30
Printing Method	Thermal Line Printing
Print Font	
Font	ANK Font A: 12 × 24 (Default); ANK Font B: 10 × 24; ANK Font C: 9 × 17; Kanji Font A: 24 × 2
Character Set	95 Alphanumeric, 18 set International, 128 × 43 Graphic
Barcode	UPC-A, UPC-E, JAN8 / EAN8, JAN13 / EAN13, Code39, Code93, Code128, ITF, CODABAR (NW-7), GS1-128, GS1 DataBar
2D Symbol	PDF417, QR Code, Maxi Code, Data Matrix, Aztec, Two-dimensional GS1 DataBar, Composite Symbology
Supported Language	ANK + Thai/Viet + Simplified Chinese + Traditional Chinese + Korean + Japanese (Unicode support) ¹
Interface	USB + Serial
Receive Data Buffer	45 bytes or 4 KB
Print Speed	250 mm/s
Dot / Line	576 dots
Resolution	203 × 203 dpi
Paper	
Roll Paper	Option 1: 79.5 ± 0.5 (Width) × 83 (Diameter) Option 2: 57.5 ± 0.5 (Width) × 83 (Diameter)
Reliability	
Printer Mechanism Life	17 million lines
Auto Cutter Life	1.5 million cuts
MTBF	360,000 hours
MCBF	65 million lines
Operating Voltage	DC + 24 V ± 5 %
Power Consumption	
Operating Mode	Approx. 24.2W
Operating Temperature	5 - 45° C (41 - 113° F)
Humidity	10 - 90% RH
Power Supply	External power supply PS-190
General Information	
LED Indicators	Blue LED = On / Power Orange LED = Error and/or Paper Out
Sensor	Paper End, Paper Near End
Built-in Features	Advanced Paper Reduction
Printer Driver	Windows Advanced Printer Driver, OPOS, OPOS.NET, JavaPOS, SDK for Android
Utility Tools	TM Utility (Android), EU-m30 Utility (Windows), Epson Monitoring Tool, Epson Deployment Tool
Colour	Epson Black (EBCK), Epson Ultra White (ENB9)
Overall Dimensions (W x D x H)	
EU-m30	127 x 131.2 x 127 mm
EU-m30 with Bezel ²	127 x 155.9 x 127 mm
Weight	
EU-m30	Approx. 1.3kg
EU-m30 with Bezel ²	Approx. 1.3kg

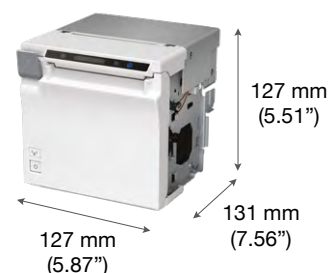
¹ Unicode Support applicable for languages listed above.

² Bezel sold separately.

Dimensions & Weight

EU-m30

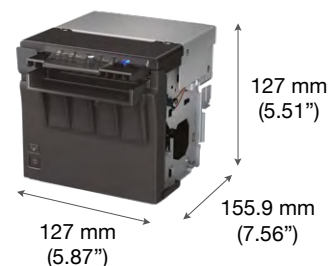
Weight: Approx. 1.3kg



EU-m30 with Bezel

Weight: Approx. 1.3kg

(Bezel option sold separately)



What's in the box:

- Epson EU-m30 Printer
- Thermal Roll Paper (Starter Roll for Testing)
- Power Switch and Power/Feed Switch Covers
- Roll Paper Guides for 58mm Width Paper
- Small Cover Open Lever including 1 Spare Screw
- Equipment Mounting Brackets x 2
- Product Fixing Brackets including 2 Screws + 1 Spare
- External Power Supply PS-190
- Setup Guide

Options & Consumables:

Paper Exit Bezel – OT-BU30

Legend

dpi dots per 25.4 mm (dots per inch)

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Dealer's Stamp

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