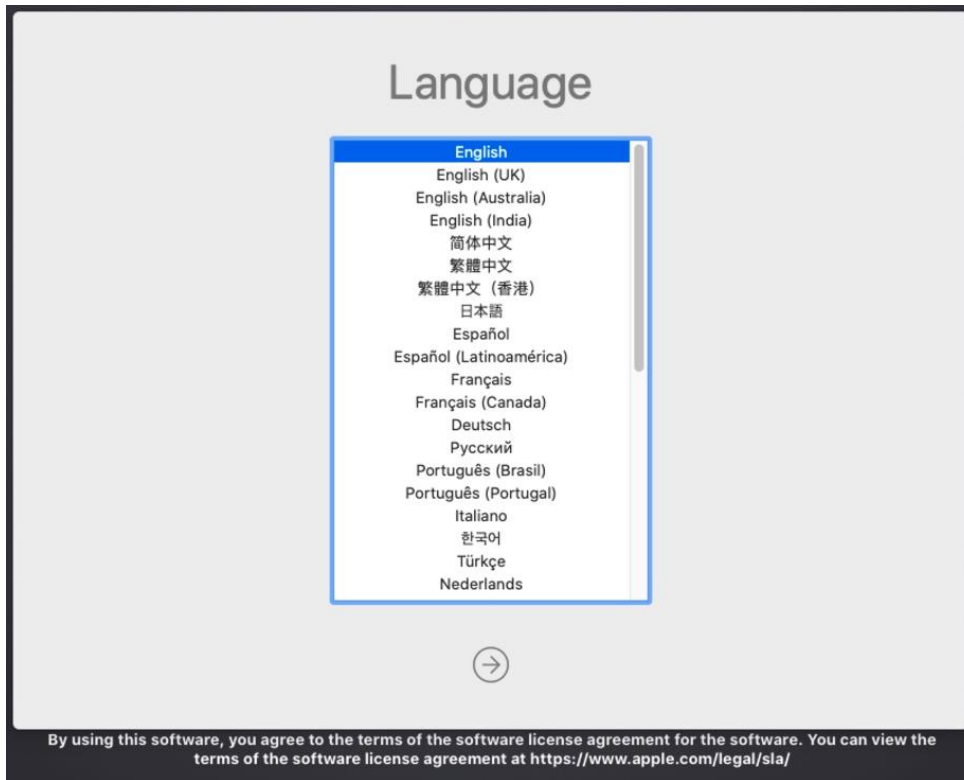


Mac OS 10.15 Printer Driver Installation Problem on Inkjet products

When installing the printer driver on Mac OS 10.15 environment, if you encounter “It is not available to install” error, please follow below steps to install the printer driver

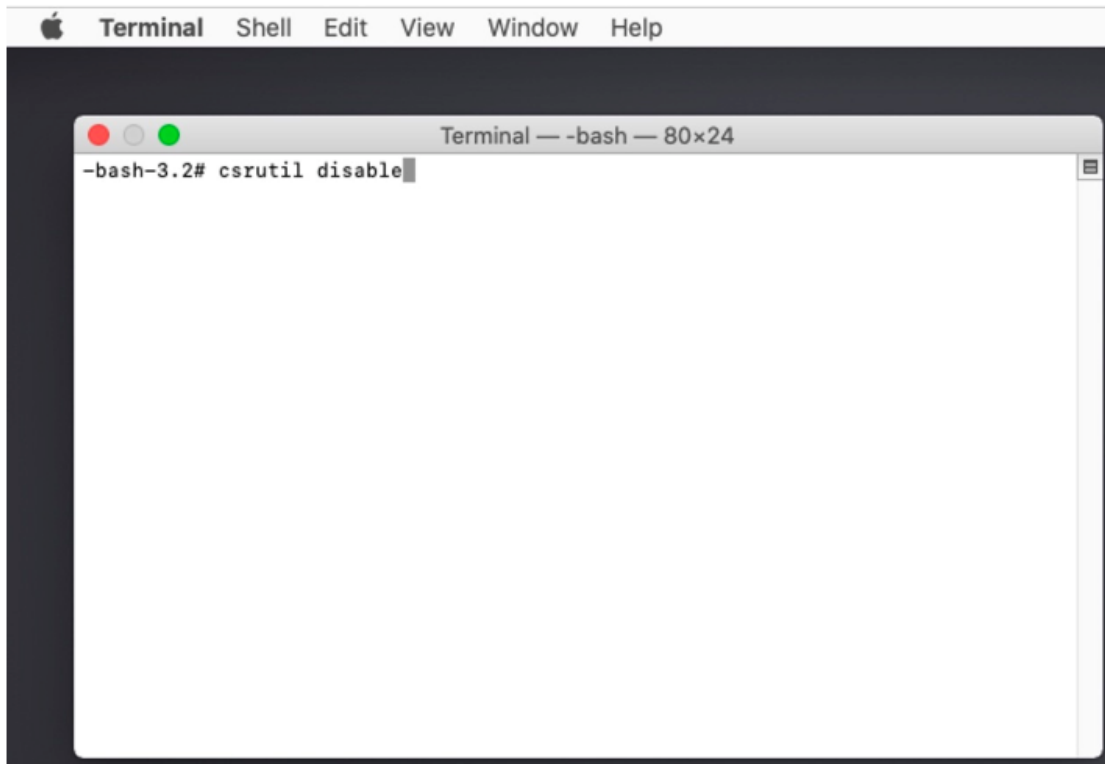
1. Start the Mac by pressing “Command” and “R” button at the same time to enter the “Recovery” mode.



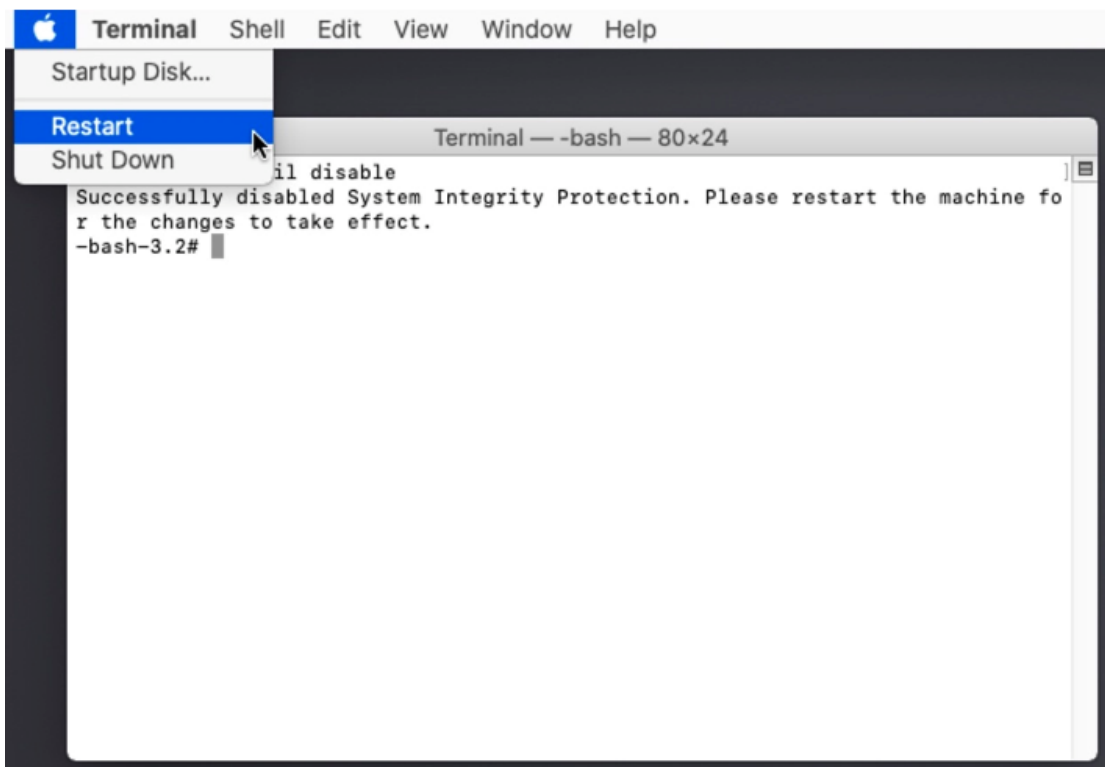
2. Select “Terminal”.



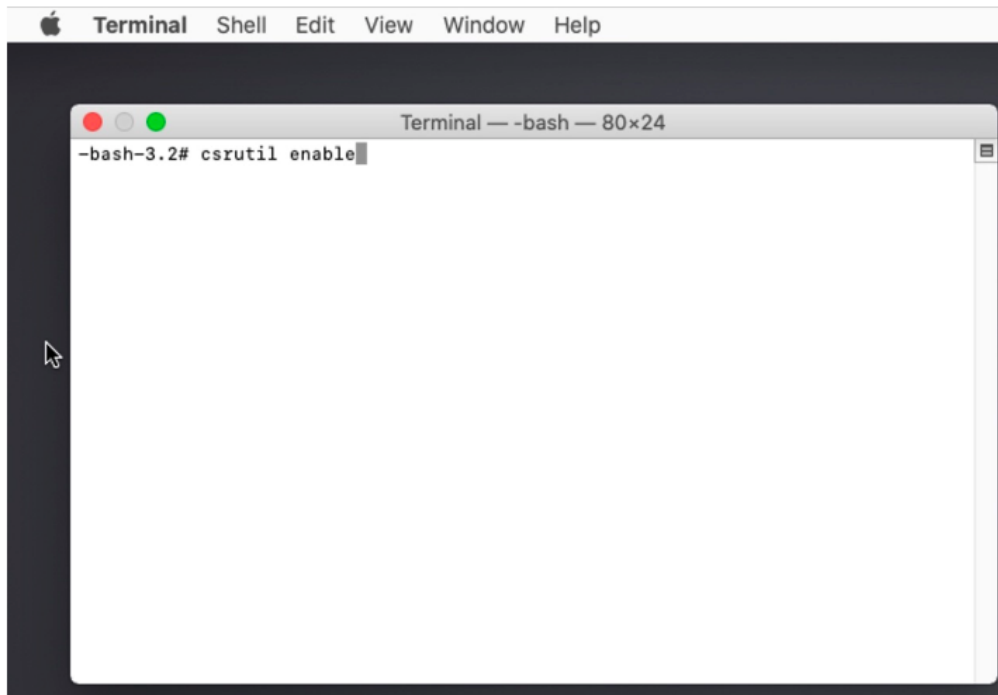
3. In the “Terminal windows”, input “csrutil disable” and press “Enter/Return” to disable the “System Integrity Protection: SIP”



4. Restart the Mac and install the driver



5. After the driver is installed, restart the Mac and pressing “Command” and “R” button at the same time to enter the “Recovery” mode again.
6. Select “Terminal”.
7. In the “Terminal windows”, input “**csrutil enable**” and press “**Enter/Return**” to enable the “System Integrity Protection: SIP”



8. Restart the Mac.